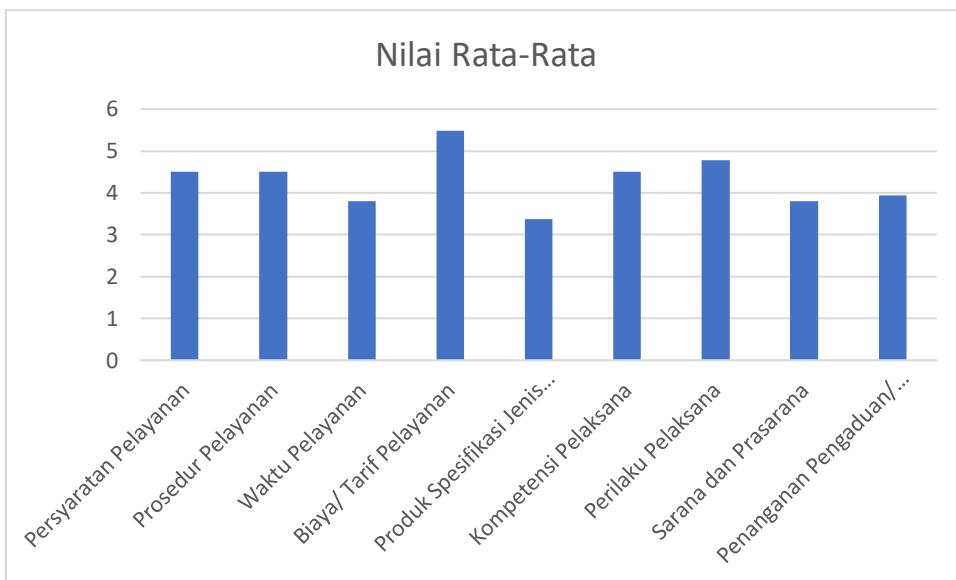
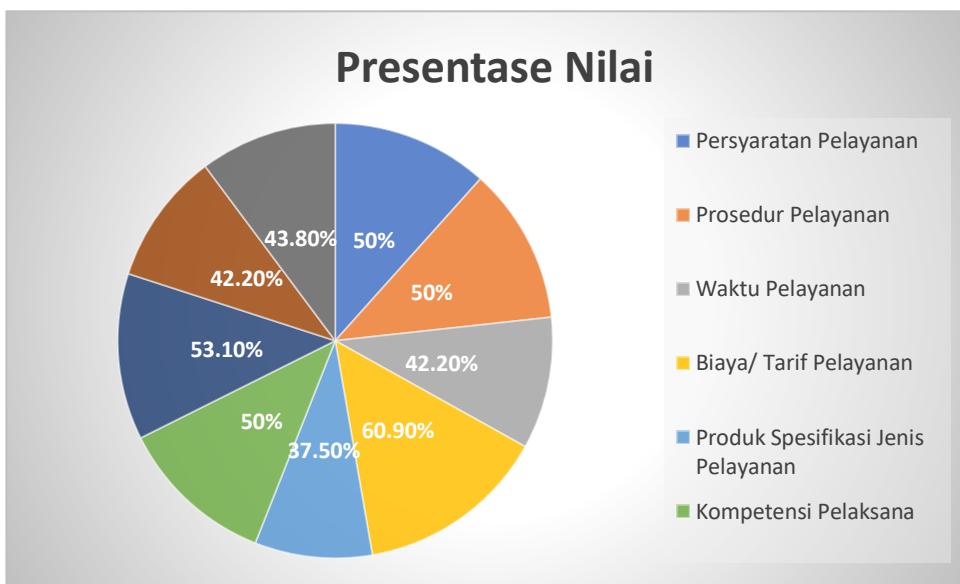


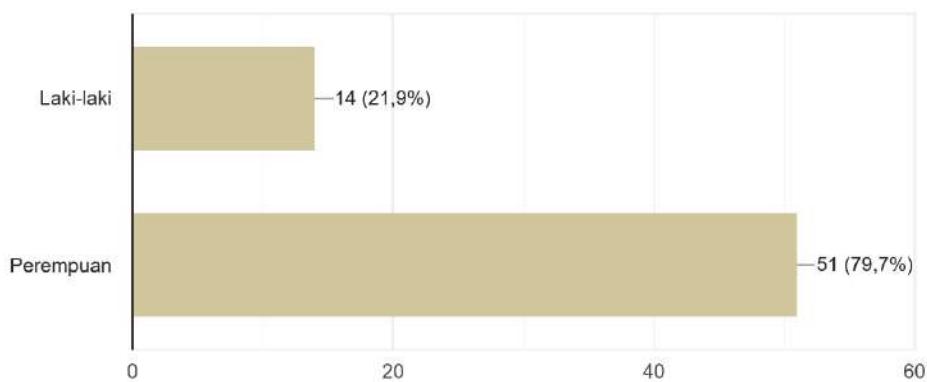
## Hasil Survey Kepuasan Masyarakat pada MTsN 4 Tanjung Jabung Timur



## Karakteristik Responden

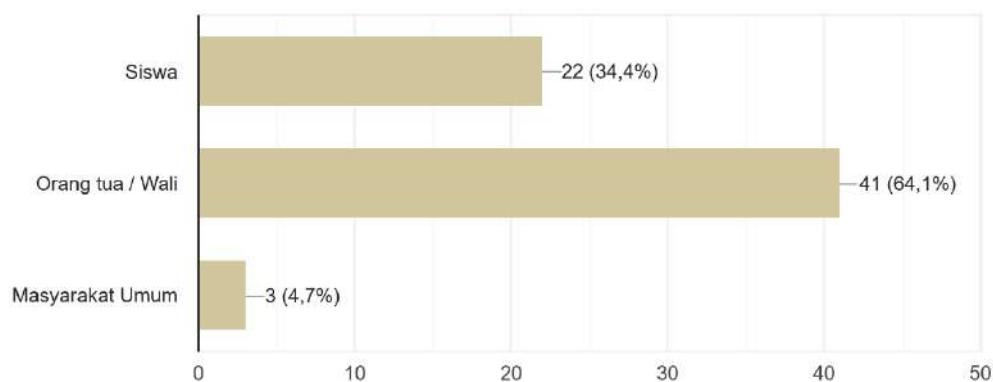
### Jenis Kelamin

64 jawaban



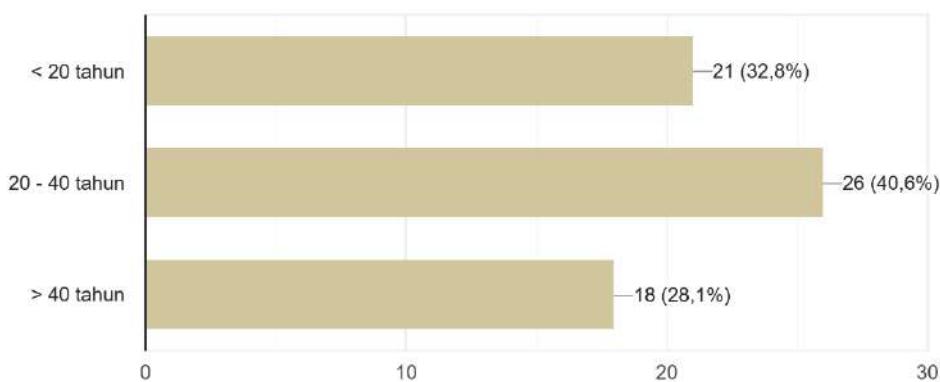
### Status Responden

64 jawaban



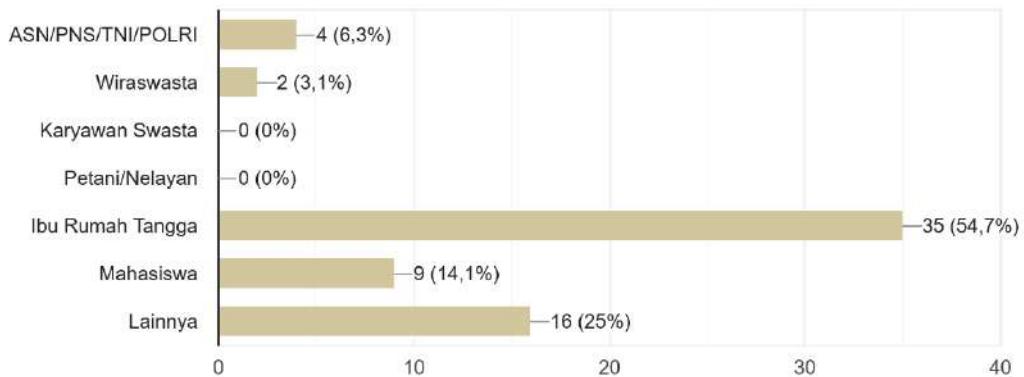
### Umur

64 jawaban



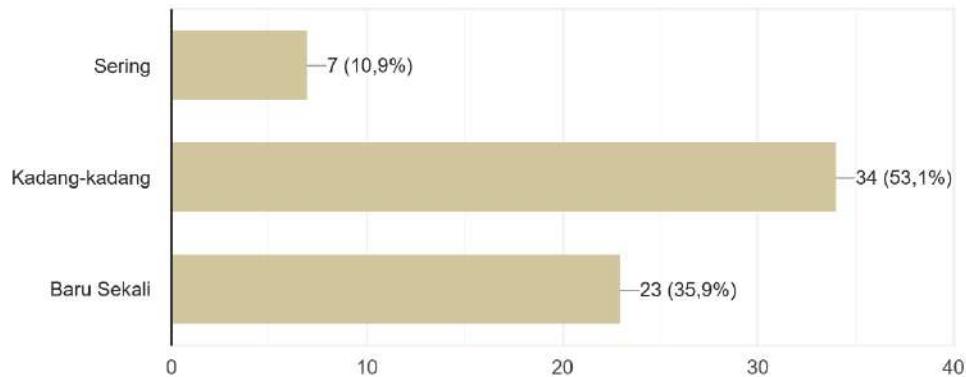
### Pekerjaan

64 jawaban



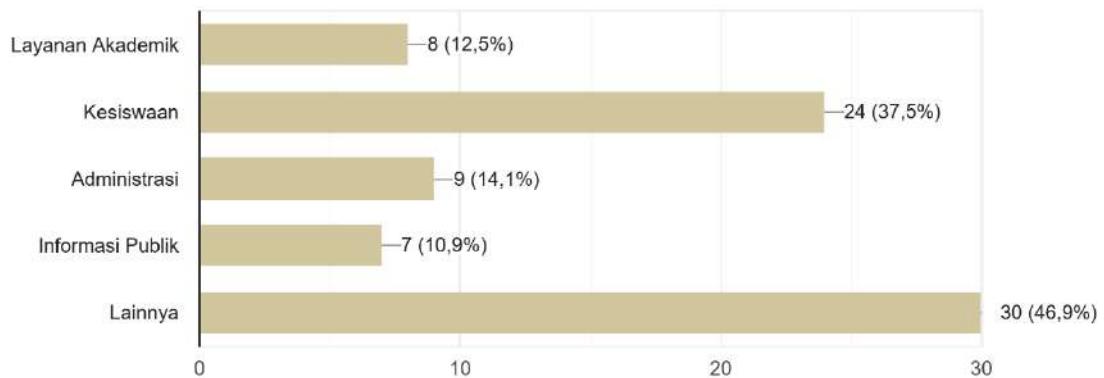
### Frekuensi Mengakses Layanan

64 jawaban



### Jenis Layanan yang Pernah Diterima

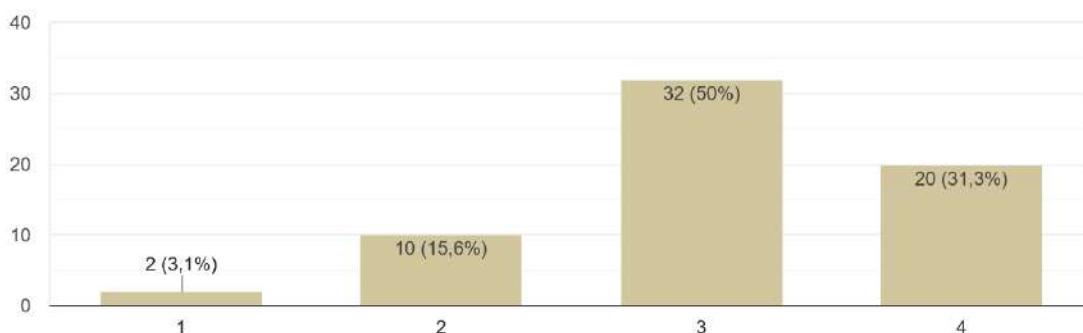
64 jawaban



## Penilaian Pelayanan

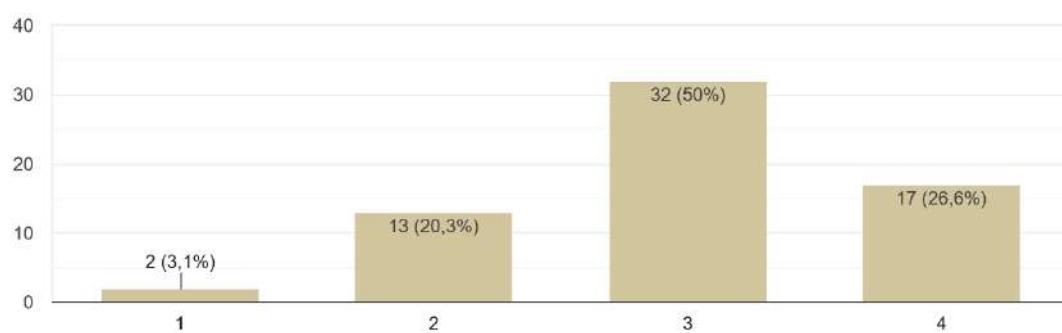
Bagaimana pendapat anda mengenai kesesuaian persyaratan layanan dengan jenis pelayanan yang diberikan ?

64 jawaban



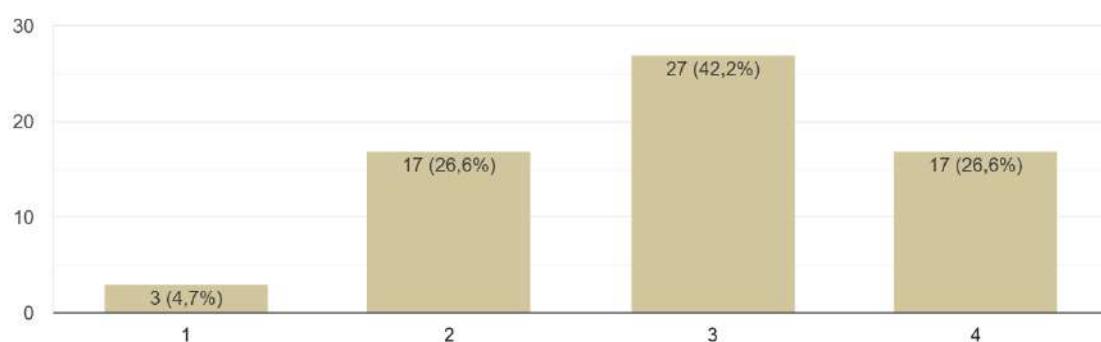
Seberapa mudah prosedur pelayanan yang diterapkan ?

64 jawaban

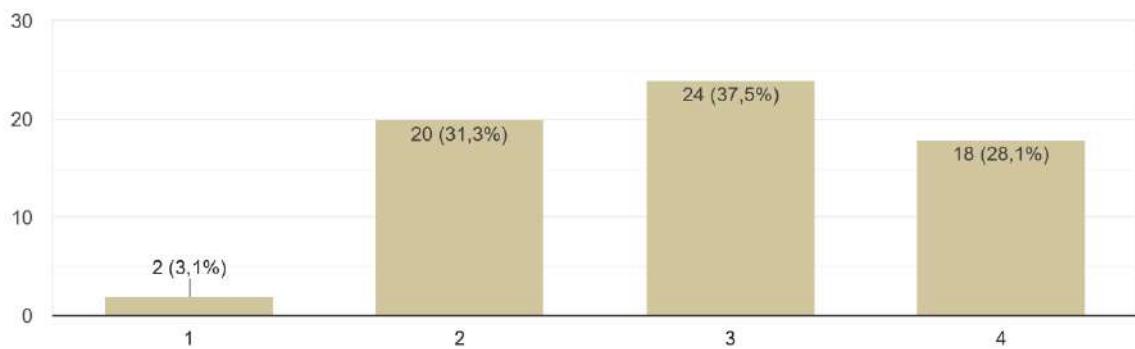


Bagaimana pendapat anda mengenai kecepatan waktu dalam memberikan pelayanan ?

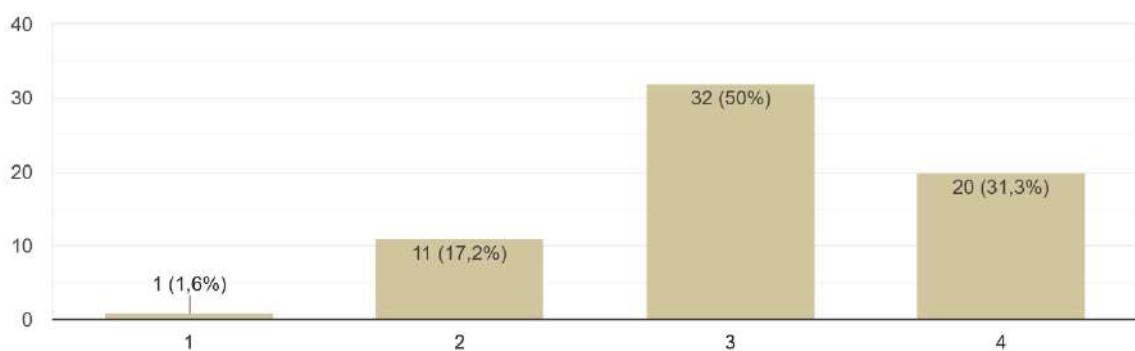
64 jawaban



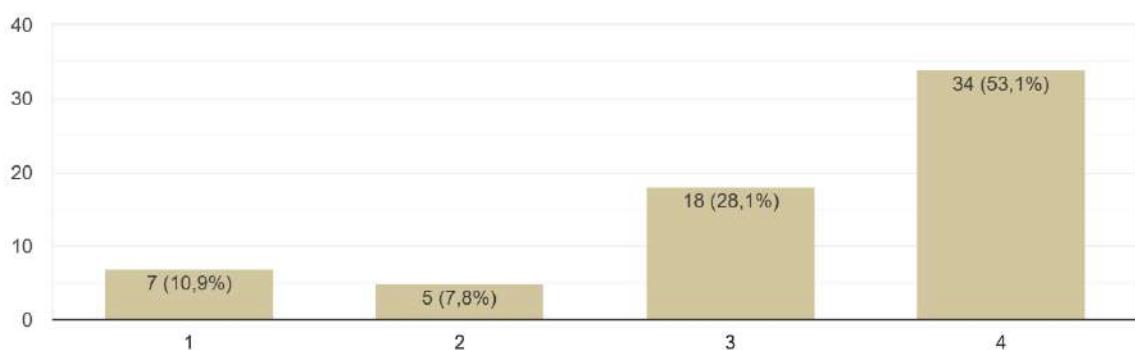
Bagaimana pendapat anda mengenai kesesuaian hasil layanan dengan harapan pengguna  
64 jawaban



Bagaimana pendapat anda mengenai kemampuan dan keterampilan petugas layanan  
64 jawaban

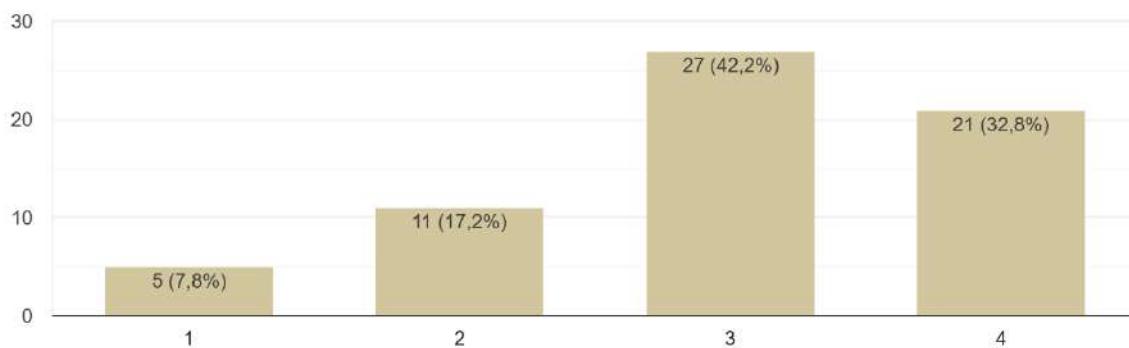


Seberapa ramah dan sopan santun petugas pelayanan ?  
64 jawaban



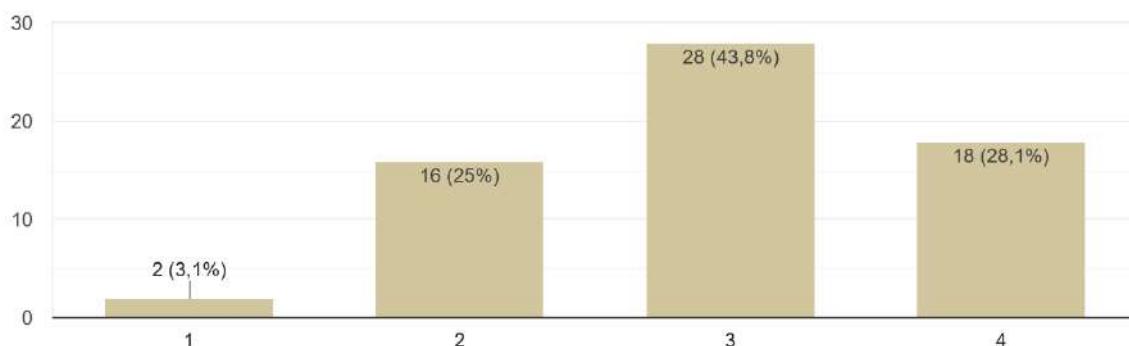
Bagaimana pendapat anda mengenai kenyamanan dan ketersediaan fasilitas pendukung (contoh: ruang tungu, kebersihan)?

64 jawaban



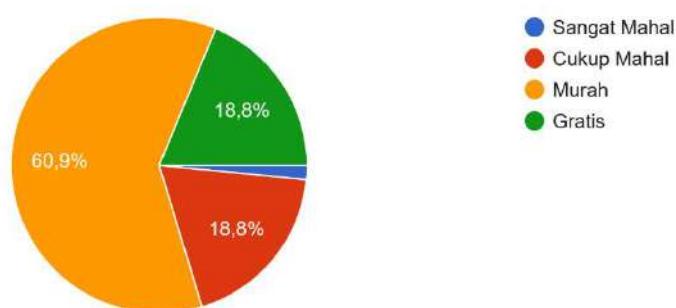
Bagaimana pendapat anda mengenai kemudahan memberikan saran dan penyelesaian keluhan ?

64 jawaban



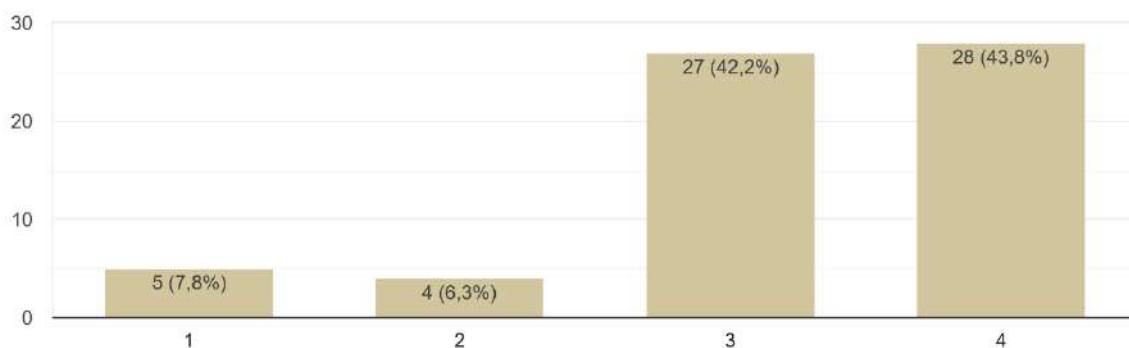
Bagaimana pendapat anda mengenai kewajaran biaya/tarif layanan (jika ada)?

64 jawaban



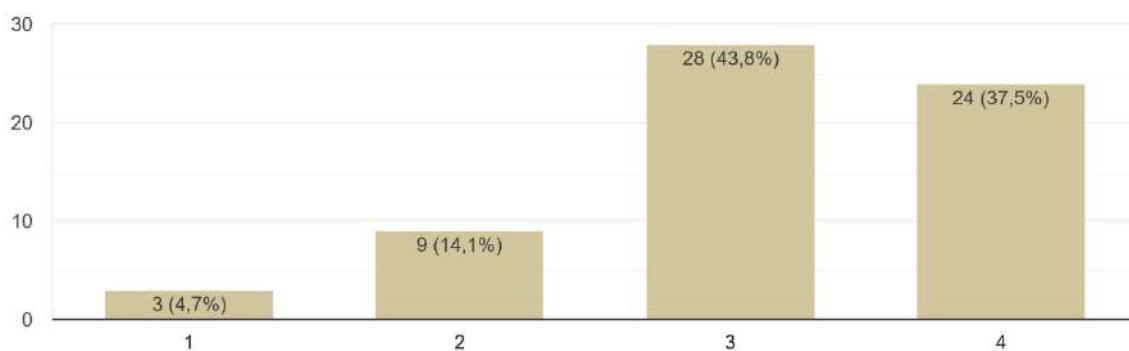
Tingkat kepuasan terhadap proses pendaftaran siswa baru.

64 jawaban



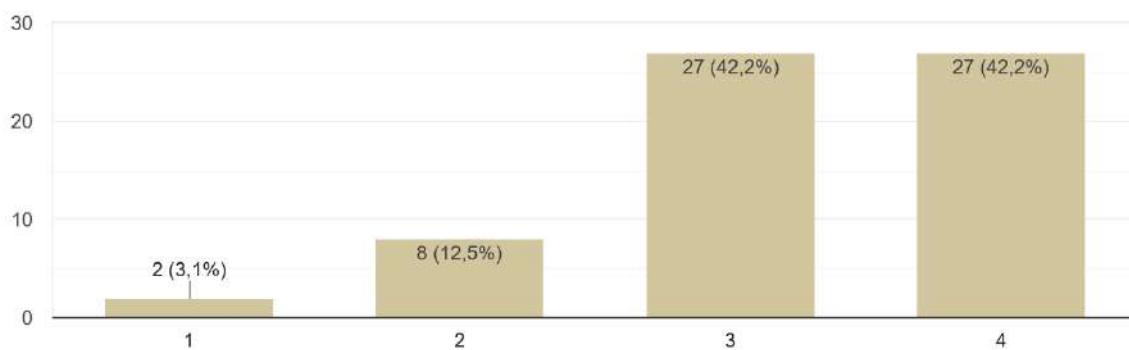
Tingkat kepuasan terhadap layanan administrasi akademik (misalnya, pengurusan ijazah, SKL, dll)

64 jawaban



Tingkat kepuasan terhadap kualitas pembelajaran dan fasilitas pendukungnya

64 jawaban



Tingkat kepuasan terhadap layanan komunikasi dan informasi madrasah  
64 jawaban

